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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME

Tele Circuit Network Corporation

QUARTER / YEAR

01 thru 03 / 2014

Month:

January

February

March

Number of Customer Access Lines

1001

847

811

Trouble Reports / Access Line (%)

Customer Out of Service Clearing Times (%)

New Installs Completed w/in 5 Days (%)

Commitments Fulfilled (%)

Comments / Explanations: _____

Person Making Report / Contact Information:

Kenny

Perkins

Account Manager